



Product End-of-Life Notification

EOL No.CPEOL2024070501

Notification Date: July 5, 2024

Dear Valued Customer,

This Product End-of-Life (EOL) Notification serves as a formal notification that Guangzhou Robustel Co., Ltd. is going to discontinue the sale of [R3000/R3000Quad with WiFi models](#) below. As part of our on-going product life cycle management process, Robustel acknowledges the obligation to promptly inform you of the intent to end products, and to enable you to prepare for alternatives and/or assistance in their product renewal process. Please review the detailed information given below:

Effective [July 5, 2024](#), Robustel will begin the EOL process for the [R3000/R3000Quad with WiFi models](#) due to [shortage of materials](#). The End-of-sale date is [July 5, 2025](#). All customer orders placed after the EOL Issue Date will be Non-Cancellable and Non-Returnable (NCNR).

Product Category	R3000/R3000 Quad series				
Product Affected	R3000-4L R3000-NU R3000-QLB R3000-Q4LB TPH6700-R3000Q TPH6700-R3000				
Part Numbers Affected	Product Model	PN	Region	Network	Cellular Module
	R3000-4L	B018729	ANZ+LATAM	LTE CAT4	Quectel EC25-AU
	R3000-4L	B018739	EMEA+SEA	LTE CAT4	Quectel EC25-E
	R3000-4L	B018744	Global	LTE CAT4	Quectel EG25-G
	R3000-NU	B018002	Global	/	/
	R3000-Q4LB	B019744	EMEA+SEA	LTE 450Mhz	Unitac ML660PC
	R3000-Q4LB	B019739	EMEA+SEA	LTE CAT4	Quectel EC25-E
	R3000-Q4LB	B019728	ANZ+LATAM	LTE CAT4	Quectel EC25-AU
	R3000-QLB	B019002	Global	/	/
	TPH6700-R3000 (enclosure)	B021001	Global	/	/
TPH6700-R3000Q (enclosure)	B021014	Global	/	/	



Effective Date	July 5, 2024		
End-of-Sale Date	July 5, 2025		
End-of-Services Date	July 5, 2028		
Reason for Change	<input type="checkbox"/> Market Demands <input checked="" type="checkbox"/> Material / Composition <input type="checkbox"/> Process / Manufacturing <input type="checkbox"/> Technology Innovation <input type="checkbox"/> Design Optimization <input type="checkbox"/> Quality / Reliability <input type="checkbox"/> Others		
Region Affected	<input checked="" type="checkbox"/> Europe, the Middle East and Africa <input checked="" type="checkbox"/> Asia Pacific <input checked="" type="checkbox"/> North America <input checked="" type="checkbox"/> Latin America <input checked="" type="checkbox"/> Australia and New Zealand <input type="checkbox"/> Japan <input type="checkbox"/> China		
Replacement Solution/Product Specifications			
Product Discontinued Model	Product Discontinued PN	Replacement Model	Replacement PN
R3000-4L	B018729	EG5100-A2CCA-4L-A06GL	B066708
R3000-4L	B018739	EG5100-A2CCA-4L-A06GL	B066708
R3000-4L	B018744	EG5100-A2CCA-4L-A06GL	B066708
R3000-NU	B018002	EG5100-A2ECA-NU	B066712
R3000-Q4LB	B019744	No replacement	No replacement
R3000-Q4LB	B019739	EG5200-A5BAZ-4L-A06GL	B120006
R3000-Q4LB	B019728	EG5200-A5BAZ-4L-A06GL	B120006
R3000-QLB	B019002	EG5200-A5CAZ-NU	B120002
TPH6700-R3000 (enclosure)	B021001	No replacement	No replacement
TPH6700-R3000Q (enclosure)	B021014	No replacement	No replacement



Maintenance & Support:

Robustel will maintain our commitment to our customers by supporting and servicing the discontinued products. Our intent is to provide technical support for these products for a limited time in order to allow future planning by our customers. For Technical Support on these products will be limited to tools usage and existing documentation.

Note:

This notification attempts to identify all part numbers affected by the discontinued product. It is possible that some part numbers were missed in the list provided. Robustel reserves the right to include omitted numbers if they are related to the products listed above, even if the part number is not specifically listed in this notification. Those omitted numbers are subject to the terms specified within this document.

If you currently have open orders with the discontinued product, we recommend that you place your order as soon as possible.

Robustel appreciates and values our business relationship and looks forward to your continued interest in our products. While we regret any inconvenience this notification may cause, we are eager to supply your future product requirements with our comprehensive product lines. If you have any concerns or questions about this notification, please contact your Robustel Sales or Technical Support Representative.

Sincerely,
Product Management Team