

# Installation and Configuration Quick Guide

## R2000 Ent

Industrial Dual Module Cellular VPN Router with Voice  
5 Eth + 1 Voice/RS-232/RS-485 + 1 USB Host

### Package Contents

Before installing your R2000 Ent Router, verify the kit contents as following.

- 1 x Robustel R2000 Ent Industrial Dual Module Cellular VPN Router with Voice
- 1 x *Quick Start Guide* with download link of other documents or tools

**Note:** If any of the above items is missing or damaged, please contact your Robustel sales representative.

#### Optional Accessories (sold separately)

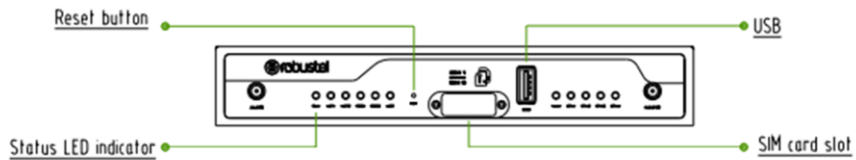
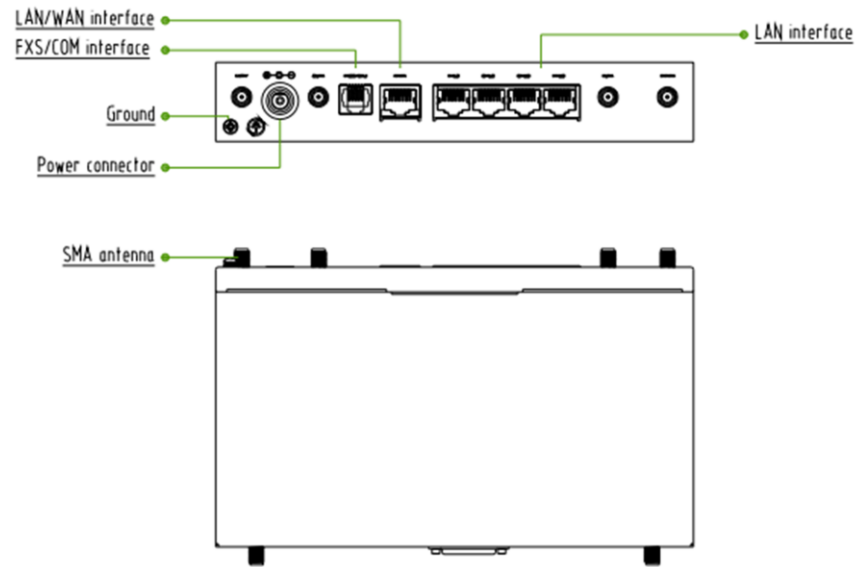
- 3G/4G SMA cellular antenna (stubby/magnet optional)
- RP-SMA WiFi antenna (stubby/magnet optional)
- Wall mounting kit
- 35 mm DIN rail mounting kit
- L-type screwdriver
- Ethernet cable
- RJ11 to RJ11 phone connectivity cable
- AC/DC power adapter (12V DC, 1.0 A; EU/US/UK/AU plug optional)

### Environmental Requirements

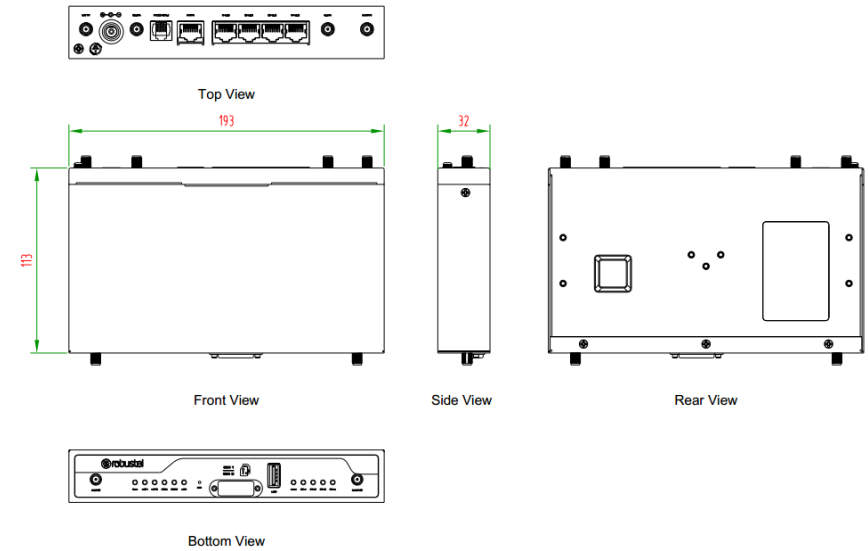
- Input voltage: 9 to 36V DC
- Power consumption: 350 mA@12 V in idle state, 500 mA (peak) @12 V in communication state
- Operating temperature: -25 to +70 °C
- Relative humidity: 5 to 95% RH

# Hardware Introduction

## 1. Overview



## 2. Dimensions



## 3. RJ11 Interface

PIN	Voice	Direction
1	NC	--
2	NC	--
3	RINGD/RDC	I/O
4	TIPD/TDC	I/O
5	NC	--
6	NC	--

PIN	RS-232	Direction
1	NC	--
2	GND	--
3	RXD	Router ← Device
4	TXD	Router → Device
5	GND	--
6	NC	--

PIN	RS-485	Direction
1	NC	--
2	GND	--
3	B	RS485_D-
4	A	RS485_D+
5	GND	--
6	NC	--

#### 4. LED Indicators

Name	Color	Status	Description
RUN	Green	On, fast blinking (250 mSec blink time)	Router is powered on (System is initializing)
		On, blinking (500 mSec blink time)	Router starts operating
		Off	Router is powered off
NET1 (Represents for the Module1)	Green	On, solid	Network is joined successfully by using the Module1 card and worked in an optimum one
		On, blinking	Network is joined successfully but worked in a lower-level than standard
		Off	Network is not joined or joining

Name	Color	Status	Description
NET2 (Represents for the Module2)	Green	On, solid	Network is joined successfully by using the Module2 card and worked in an optimum one
		On, blinking	Network is joined successfully but worked in a lower-level than standard
		Off	Network is not joined or joining
RSSI1 (Represents for the signal value of Module1)	Green	On, solid	High signal strength (21-31) is available
		On, slow blinking (1 sec blink time)	Medium signal strength (11-20) is available
		On, fast blinking	Low signal strength (1-10) is available
		Off	No signal
RSSI2 (Represents for the signal value of Module2)	Green	On, solid	High signal strength (21-31) is available
		On, slow blinking	Medium signal strength (11-20) is available
		On, fast blinking	Low signal strength (1-10) is available
		Off	No signal
USR-SIM	Green	On, blinking	Backup card is being used
		Off	Main card is being used
USR- OpenVPN	Green	On, solid	OpenVPN connection is established
		Off	OpenVPN connection is not established
USR-IPsec	Green	On, solid	IPsec connection is established
		Off	IPsec connection is not established
USR-WiFi	Green	On, solid	WiFi is enabled and working properly
		Off	WiFi is disabled or not working properly
WAN/ETH1/ ETH2/ETH3/ ETH4	Green	On, solid	Connection is established
		On, blinking	Data is being transferred
		Off	Connection is not established

## 5. USB Interface

Function	Operation
Firmware upgrade	USB interface is used for batch firmware upgrading, but cannot be used for sending or receiving data from slave devices which connected to it. You can insert a USB storage device into the router's USB interface, such as a U disk or a hard disk. If there have a supported configuration file or a router firmware in this USB storage device, the router will automatically update the configuration file or the firmware.

## 6. Reset Button

Function	Operation
Reboot	Press and hold the RST button for 2 to 7 seconds under the operating status.
Restore to factory default settings	Wait for 5 seconds after powering up the router, press and hold the RST button for about 16 seconds until all six LEDs start blinking one by one, and release the button to return the router to factory defaults.

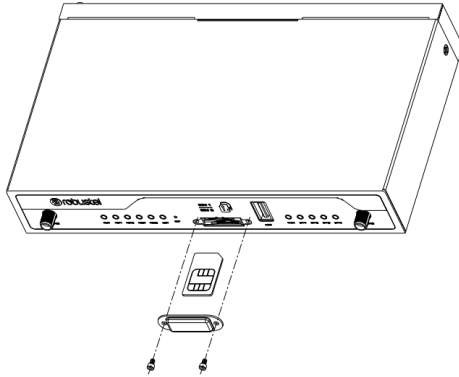
## 7. Ethernet Port

R2000 Ent Router has five Ethernet ports, including WAN, ETH1, ETH2, ETH3 and ETH4. And every Ethernet port corresponds to a specific LED indicator in the bottom view of the router. For details about status, see the table below.

Indicator	State	Description
Link Indicator	On, solid	Connection is established
	On, blinking	Data is being transferred
	Off	Connection is not established

## Hardware Installation

### 1. Insert or Remove SIM Card



- **Insert SIM card**

1. Make sure router is powered off.
2. To remove slot cover, loosen the screws associated with the cover by using a screwdriver and then find the SIM card slot.
3. To insert SIM card, press the card with finger until you hear a click and then tighten the screws associated with the cover by using a screwdriver.
4. To put back the cover and tighten the screws associated with the cover by using a screwdriver.

- **Remove SIM card**

1. Make sure router is powered off.
2. To remove slot cover, loosen the screws associated with the cover by using a screwdriver and then find the SIM card slot.
3. To remove SIM card, press the card with finger until it pops out and then take out the SIM card.
4. To put back the cover and tighten the screws associated with the cover by using a screwdriver.

**Note:**

1. Recommended torque for inserting is 0.5 N.m, and the maximum allowed is 0.7 N.m.
2. Use the specific M2M SIM card when the device is working in extreme temperature (temperature exceeding 40 °C), because the regular card for long-time working in harsh environment will be disconnected frequently.
3. Do not forget to twist the cover tightly to avoid being stolen.
4. Do not touch the metal of the card surface in case information in the card will lose or be destroyed.
5. Do not bend or scratch the card.
6. Keep the card away from electricity and magnetism.
7. Make sure router is powered off before inserting or removing the card.

### 2. Attach External Antenna (SMA Type)

Attach the SMA external antenna to the router's connector and twist tightly. Make sure the antenna is within the correct frequency range provided by the ISP and with 50 Ohm impedance.

**Note:** Recommended torque for tightening is 0.35 N.m.

### 3. Ground the Router

Router grounding helps prevent the noise effect due to electromagnetic interference (EMI). Connect the router to the site ground wire by the ground screw before powering on.

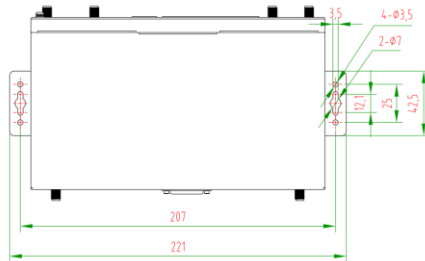
**Note:** This product is appropriate to be mounted on a sound grounded device surface, such as a metal panel.

#### 4. Mount the Router

The router can be placed on a desktop or mounted to a wall or a 35 mm DIN rail.

**Two methods for mounting the router**

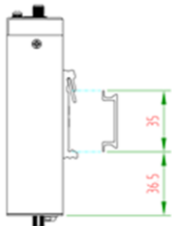
- **Wall mounting** (measured in mm)



Use 4 pcs of M2.5\*4 flat head Phillips screws to fix the wall mounting kit to the router, and then use 2 pcs of M3 drywall screws to mount the router associated with the wall mounting kit on the wall.

**Note:** Recommended torque for mounting is 0.5 N.m, and the maximum allowed is 0.7 N.m.

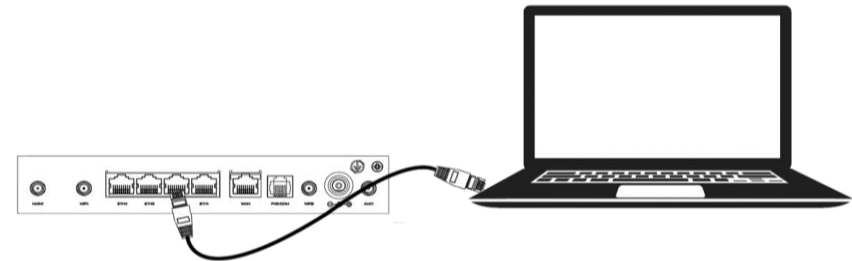
- **DIN rail mounting** (measured in mm)



Use 3 pcs of M3\*6 flat head Phillips screws to fix the DIN rail to the router, and then hang the DIN rail on the bracket. It is necessary to choose a standard bracket.

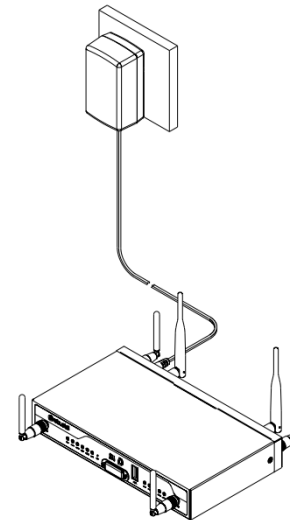
**Note:** Recommended torque for mounting is 1.0 N.m, and the maximum allowed is 1.2 N.m.

#### 5. Connect the Router to a Computer



Connect an Ethernet cable to any port marked ETH1~4 at the top of the R2000 Ent, and connect the other end of the cable to your computer.

#### 6. Power Supply



Use a DC Jack adapter to connect the router's power connector to the power supply.

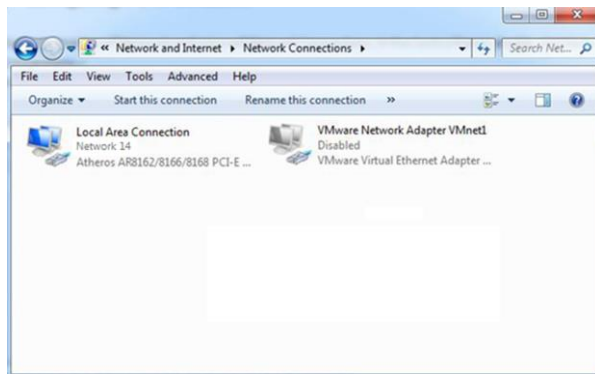
**Note:** The range of power voltage is 9 to 36V DC.

## PC Configuration

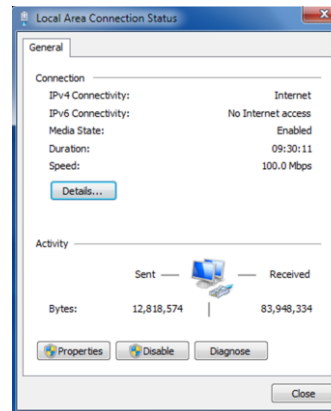
There are two methods to get IP address for the PC. One is to obtain an IP address automatically from “Local Area Connection”, and another is to configure a static IP address manually within the same subnet of the router. Please refer to the steps below.

Here take **Windows 7** as example, and the configuration for windows system is similar.

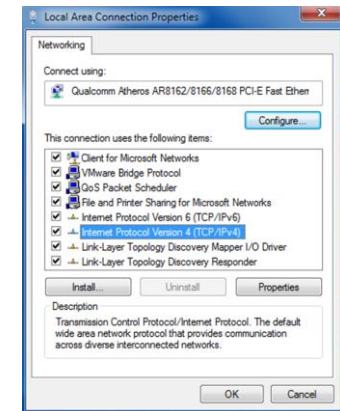
1. Click **Start > Control panel**, double-click **Network and Sharing Center**, and then double-click **Local Area Connection**.



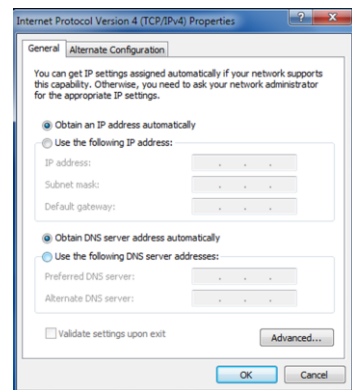
2. Click **Properties** in the window of **Local Area Connection Status**.



3. Choose **Internet Protocol Version 4 (TCP/IPv4)** and click **Properties**.



4. Two ways for configuring the IP address of PC  
**Obtain an IP address automatically:**



**Use the following IP address:**

(Configured a static IP address manually within the same subnet of the router)



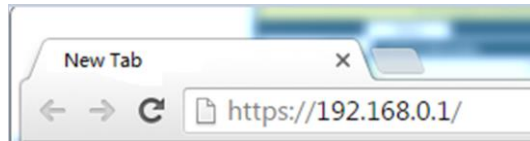
5. Click **OK** to finish the configuration.

# Router Configuration

## 1. Log in the Router

To log in to the management page and view the configuration status of your router, please follow the steps below:

1. On the PC, open a web browser such as Internet Explorer, Google and Firefox etc.
2. From your web browser, type the IP address of the router into the address bar and press enter. The default IP address of the router is 192.168.0.1, though the actual address may vary



3. In the login page, enter the username and password, choose language and then click **LOGIN**. The default username and password are “admin”.

**Note:** If enter the wrong username or password over six times, the login web will be locked for 5 minutes.



4. After logging in, the home page of the R2000 Ent Router’s web interface is displayed, for example.

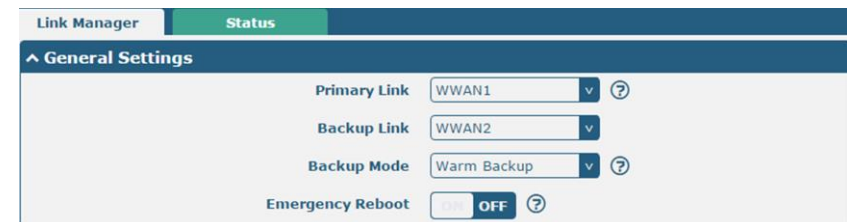


**Note:** To configure parameters should follow this order **modify parameter 1 > Submit > modify parameter 2 > Submit > Save & Apply**.

## 2. Configure the Cellular Connection

Click **Interface > Link Manager > Link Manager > General Settings**, choose “WWAN1” as the primary link and “WWAN2” as the backup link, and set “Warm Backup” as the backup mode, then click “Submit”.

**Note:** Link Settings allows you to configure the parameters of link connection, including WWAN1/WWAN2, WAN and WLAN. It is recommended to enable Ping detection to keep the router always online. The Ping detection increases the reliability and also costs the data traffic.





^ Link Settings				
Index	Type	Description	Connection Type	
1	WWAN1		DHCP	
2	WWAN2		DHCP	
3	WAN		DHCP	
4	WLAN		DHCP	

Click on the right-most of WWAN1 to enter the configuration window.

Link Manager

^ General Settings

Index

1

Type

WWAN1

Description

The window is displayed as below when enabling the “Automatic APN Selection” option.

^ WWAN Settings

Automatic APN Selection

ON

Dialup Number

\*99\*\*\*1#

Authentication Type

Auto

Switch SIM By Data Allowance

ON

OFF

Data Allowance

0

Billing Day

1

The window is displayed as below when enabling the “Ping Detection” option.

^ Ping Detection Settings

Enable

ON

Primary Server

8.8.8.8

Secondary Server

114.114.114.114

Interval

300

Retry Interval

5

Timeout

3

Max Ping Tries

3

^ Advanced Settings

NAT Enable

ON

Upload Bandwidth

10000

Download Bandwidth

10000

Overridden Primary DNS

Overridden Secondary DNS

Debug Enable

ON

Verbose Debug Enable

ON

OFF

When finished, click **Submit** > **Save & Apply** for the configuration to take effect.

### 3. Check the Cellular Connection Status

Click **Interface** > **Cellular** > **Status** to view the status of the cellular connection, and click the row of status, the details status information will be displayed under the row.

Cellular				
Status				
^ Status				
Index	Modem Status	Modem Model	IMSI	Registration
1	Ready	ME909s-120	460065049045542	Registered to home network
2	Modem not found			

^ Status				
Index	Modem Status	Modem Model	IMSI	Registration
1	Ready	ME909s-120	460065049045542	Registered to home network
Index 1				
Modem Status Ready				
Modem Model ME909s-120				
Current SIM SDH1				
Phone Number				
IMSI 460065049045542				
ICCID 89860616090020638829				
Registration Registered to home network				
Network Provider CHN-UNICOM				
Network Type LTE				
Signal Strength 15 (-83dBm)				
B1 Error Rate 99				
PLMN ID 46001				
Local Area Code 2507				
Cell ID 06074702				
IMEI 867377021011030				
Firmware Version 11.617.01.00.00				
Modem not found				

#### 4. Configure the IP of the Router

There are five Ethernet ports on R2000 Ent Router, including WAN, ETH1, ETH2, ETH3 and ETH4. The WAN on the router can only be configured as a WAN port, while ETH1~ETH4 can only be configured as LAN ports. The ETH1~ETH4 can freely choose from lan0~lan3, but at least one LAN port must be assigned as lan0. The default settings of ETH1~ETH4 are lan0 and their default IP are 192.168.0.1/255.255.255.0.

- **Configure Lan0**

Click **Interface > LAN > LAN**, click lan0's edit button to configure its configuration, and modify its IPv4 address and Netmask.

LAN	Multiple IP	VLAN Trunk	Status
^ Network Settings			
Index	Interface	IP Address	Netmask
1	lan0	192.168.0.1	255.255.255.0

Click lan0's edit button and configure its parameters in the pop up window.

**LAN**

**^ General Settings**

Index

1

Interface

lan0

IP Address

192.168.0.1

Netmask

255.255.255.0

MTU

1500

When finished, click **Submit > Save & Apply** for the configuration to take effect.

- **Configure Lan1**

Click **Interface > Ethernet > Ports**, click eth1's edit button, choose lan1 as the assigned port, and click "Submit".

Ports	Status	
^ Port Settings		
Index	Port	Port Assignment
1	eth0	wan
2	eth1	lan0
3	eth2	lan0
4	eth3	lan0
5	eth4	lan0

**Note:** By default, there is a LAN port (lan0) in the list. To begin adding a new LAN port (lan1), please configure eth0 or eth1 as lan1 first in **Ethernet > Ports > Port Settings**. Otherwise, the operation will be prompted as "List is full".

**^ Port Settings**

Index

2

Port

eth1

Port Assignment

lan0

**^ Port Settings**

Index

2

Port

eth1

Port Assignment

lan1

lan0

lan1

lan2

lan3

wan

Submit

Close

Click **Interface > LAN** in the homepage, and click the add button.

LAN	Multiple IP	VLAN Trunk	Status
^ Network Settings			
Index	Interface	IP Address	Netmask
1	lan0	192.168.0.1	255.255.255.0

Choose lan1 as the interface, and configure its IPv4 address and Netmask.

The screenshot shows the 'LAN' configuration page with the 'General Settings' tab selected. The fields are as follows:

Index	2
Interface	lan1
IP Address	192.168.0.1
Netmask	255.255.255.0
MTU	1500

When finished, click **Submit > Save & Apply** for the configuration to take effect.

- **Configure Multiple IP**

Click **Interface > LAN > Multiple IP**, and click the edit button of lan0.

The screenshot shows the 'Multiple IP' configuration page with the 'Multiple IP Settings' tab selected. The table below shows the configuration for index 1:

Index	Interface	IP Address	Netmask
1	lan1	172.16.99.44	255.255.0.0

**Note:** You may click to edit the multiple IP of the LAN port, or click to delete the multiple IP of the LAN port. Now, click to add a multiple IP to the LAN port.

The screenshot shows the 'Multiple IP' configuration page with the 'IP Settings' tab selected. The fields are as follows:

Index	1
Interface	lan1
IP Address	172.16.99.44
Netmask	255.255.0.0

When finished, click **Submit > Save & Apply** for the configuration to take effect.

- **Configure WAN**

Click **Interface > Link Manager > General Settings**, choose “WAN” as the primary link, and choose “None” as the backup link.

The screenshot shows the 'Link Manager' configuration page with the 'Status' tab selected. The fields are as follows:

Primary Link	WAN
Backup Link	None
Emergency Reboot	OFF

Click the edit button of WAN to enter its configuration window.

Index	Type	Description	Connection Type	
1	WWAN1		DHCP	
2	WWAN2		DHCP	
3	WAN		DHCP	
4	WLAN		DHCP	

Configure WAN’s related parameters as below.

The screenshot shows the 'Link Manager' configuration page with the 'General Settings' tab selected for WAN. The fields are as follows:

Index	3
Type	WAN
Description	
Connection Type	DHCP

The window is displayed as below when enabling the “Ping Detection” option.

**^ Ping Detection Settings** ?

Enable ☒ ON

Primary Server

Secondary Server

Interval  ?

Retry Interval  ?

Timeout  ?

Max Ping Tries  ?

**^ Advanced Settings**

NAT Enable ☒ ON

MTU

Upload Bandwidth  ?

Download Bandwidth

Overridden Primary DNS

Overridden Secondary DNS

Debug Enable ☒ ON ☐ OFF

Verbose Debug Enable ☐ ON ☒ OFF

When finished, click **Submit** > **Save & Apply** for the configuration to take effect.



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